



HOUSE of PURITY



June, 2017



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Made in China | Imported & Marketed by: KENT RO SYSTEMS LTD.

KENT Crystal
Vacuum Cleaner | KVC-S1023



HOUSE of PURITY

Instruction Handbook
for Installation, Operation
and Maintenance.

Multifunctional appliance
for cleaning of



Carpets



Floors



Curtains



Sofas



New Age
Pure Cleaning
Healthy Living



CYCLONE4 Technology

Cleans with lower dust discharge
using HEPA filter

Welcome to KENT



Dear Customer,

At the outset, allow us to thank you for your trust in KENT Crystal Vacuum Cleaner. At KENT, we take pride in our reputation for product quality and industry proven performance. We are certain that your decision to own KENT Crystal Vacuum Cleaner will go a long way towards keeping you and your family in good health. We are confident that you will be more than satisfied with its performance and that it will serve your need for safer and cleaner living without any compromise.

This guide would help you in getting the best out of your KENT Crystal Vacuum Cleaner. Please go through the booklet to familiarize yourself with operation and maintenance.

You can look forward to years of trouble free service. To ensure that the warranty of your KENT Crystal Vacuum Cleaner is effective, it is important that you fill up the enclosed warranty card and mail it to us within 15 days of purchase.

In case you require any further information, please contact your nearest KENT dealer / branch.

Happy Cleaning

KENT RO Systems Ltd.

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Introduction

We at KENT have always believed that a clean and healthy life is a right of every individual. This ethos made us embark on the journey to develop innovative solutions for cleaning water we drink, fruits & vegetable we eat and the air we breathe. Using innovative technology and supported by a proficient service network, we have been able to create a brand which has become synonymous for well-being and health.

Continuing with the tradition, we now present the KENT Crystal Vacuum Cleaner, with futuristic and state-of-the-art Cyclonic technology and HEPA filters to provide clean, dust-free and spotless surroundings.

In KENT Crystal Vacuum Cleaner the air and dust are sucked at high speed creating a fast-spinning vortex while the dust is separated in a detachable cylindrical collection vessel or bin. The HEPA filter in KENT Crystal Vacuum Cleaner reduces the air pollution in the room with lower dust discharge.

Features of KENT Crystal Vacuum Cleaner

1. Advanced Cyclonic Technology (without filtration bags) for dust collection and HEPA (High Efficiency Particulate Arrestance) based discharge filter.
2. High efficiency motor with strong suction force for efficient cleaning.
3. High efficiency HEPA filter.
4. Reduces air pollution due to lower dust and particulate matter (PM) discharge.
5. Multifunctional Vacuum Cleaner.
6. Compact & handy.
7. Rubberised wheels.
8. Lightweight & easy to handle.
9. Lower noise.

Know Your Product



1

Items in the Box

1. KENT Crystal Vacuum Cleaner : 01 No.
2. Extension Tube : 01 No.
3. Crevice Tool : 01 No.
4. Floor/Carpet Brush : 01 No.
5. User Guide : 01 No.

Assembling Your KENT Crystal Vacuum Cleaner

1. Unpack the unit and remove any stickers that can prevent unit operation.
2. Check the unit for damages. Do not use it in case of any damages.
3. Before switching the unit on, make sure that your home's main voltage corresponds to the unit's operating voltage.

Attaching/Detaching

Extension tube

1. Hold the tube by its handle and push it inside slowly.
2. You will hear a 'Click' sound indicating that the tube is properly inserted.
3. To detach, gently press the button and pull out slowly.

Connecting handle

1. Attach the handle to the tube by pushing it. You will hear a 'Click' sound indicating that the handle is properly inserted.
2. To detach, gently press the button and pull out slowly.

Connecting the tube, brush and motor

1. Insert the upper end of the tube to the body. You will hear a 'Click' sound indicating that the tube is properly inserted.
2. Attach the other end to the brush as shown in the figure.
3. To detach, gently press the button and pull out slowly.

Connecting the Crevice tool

1. Insert the crevice tool into the body. You will hear a 'Click' sound indicating that the tool is properly inserted.
2. To detach, gently press the button and pull out slowly.

Connecting the Floor/Carpet Brush to the main body

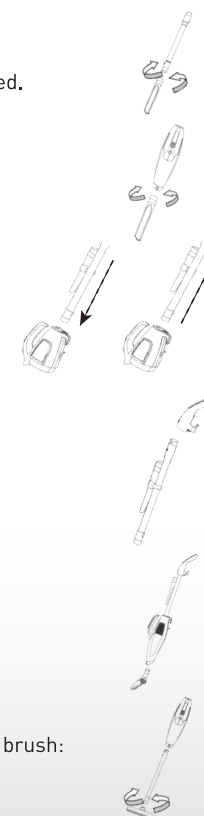
1. Attach the brush to the main body as shown in the figure. Insert the crevice tool into the body. You will hear a 'Click' sound indicating that the brush is properly inserted.
2. To detach, gently press the button and pull out slowly.

Adjustment in Floor/Carpet Brush

Adjust the settings by pressing the adjustment latch located on the carpet brush:

- a. To use the brush on hard floor, extend the brush.
- b. For use on carpets or rugs, retract the brush.

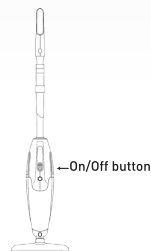
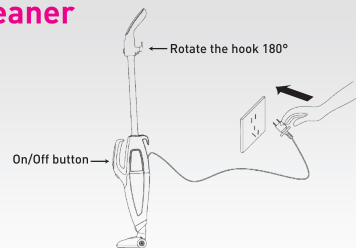
Note: Always remove the plug from the power socket before fitting or removing accessories.



2

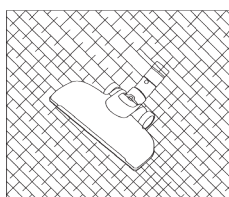
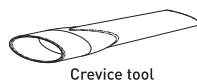
Using your KENT Crystal Vacuum Cleaner

1. To use the appliance, rotate the hook 180° and remove the power cord. Connect the power cord to the corresponding power socket.
2. Press on/off button to switch on your appliance.
3. After use, switch the appliance off and unplug the cord. Adjust the hook to the position as shown in picture and wind the cord to the hook. Store in an upright position.

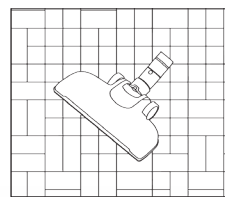


Using the Accessories

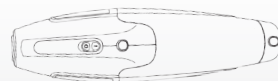
1. The Crevice tool is ideal for cleaning surfaces that are difficult to clean otherwise, such as radiators, couch corners and cushion edges.
2. The Hard Brush can be used for cleaning both, hard floors and carpets.



Carpet



Hard/Wooden floor



Body

Note: Always remove the plug from the power socket before fitting or removing accessories.

Important Instructions

1. Do not operate the vacuum cleaner too close to heaters, radiators, cigarette butts, etc.
2. Do not plug or unplug the device with wet hands.
3. Before using the vacuum cleaner, remove large or sharp objects from the floor to prevent damage of HEPA filter.
4. While unplugging, do not pull the electrical cord. Pull out the plug.

Note: If the suction pipe or metal telescopic tube is blocked, switch off the vacuum cleaner at once. Unplug the appliance before clearing the blockage. Once done, you can start the vacuum cleaner again.



Cleaning and Maintenance

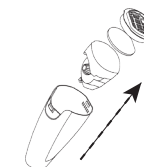
Switch off and unplug the appliance before cleaning it.

Note: Never use gasoline, solvent, abrasive cleaning agents, metal objects or hard brushes to clean the appliance.

Emptying Dust Container

It is necessary to empty the dust container when it is 2/3 filled.

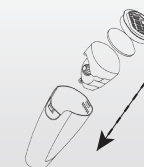
1. To empty the dust container, remove the filters (one by one) as shown in the figure.



2. Empty the container in a dust bin or trash can.



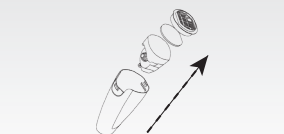
3. Reinsert the filter assembly.



Washing and Cleaning of Filters

For trouble-free operations, it is important to clean the filters regularly.

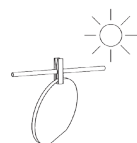
Step 1: Remove the HEPA & Foam filters (one by one) as shown in the figure.



Step 2: Clean and wash under running water.



Step 3: After washing the Foam filter, gently wring it and leave it to dry.



Step 4: Dry the HEPA filter by placing it either on the table or on the floor.



Storage

1. If you do not intend to use the appliance for a long time, store it carefully.
2. Unplug the appliance.
3. Wind the cord to the hook of the cord and place the crevice tool in the accessory holder.
4. Place the appliance in an upright position.
5. Keep the appliance out of the reach of children.

General Safety Instructions

When using an electrical appliance, basic precaution should always be followed, including the following:


1. Do not leave the vacuum cleaner on when plugged in. Unplug, when not in use and before servicing it.
2. To reduce risk of electric shock, do not use on wet surfaces.
3. Use the appliance only as described in the operating instruction manual.
4. Always use manufactures recommend attachments only.
5. Do not use the appliance if cord or plug is damaged or worn out. Replace the damaged cord or plug immediately.
6. Do not try to service the appliance on your own. Send it to an authorised service center.
7. Never use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
8. Do not unplug the cord by pulling it. Always unplug by pulling out the plug.
9. To avoid electric shocks, do not use the appliance with wet hands.
10. Keep hair, loose clothing, fingers and all parts of body away from moving parts.
11. Turn the appliance off before unplugging.
12. Use extra precautions while cleaning stairs.
13. Do not use the appliance to pick any flammable or combustible liquids, such as gasoline. Do not use in areas where they may be present.
14. Unplug the appliance before connecting any accessories.
15. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot-ash.
16. Never use the appliance without the filter in place.
17. If the supply cord is damaged, it must be replaced by the manufacturer, it's service agent or a similarly qualified person in order to avoid a hazard.
18. This appliance is suitable for indoor use only.
19. Keep away from children.

Warning: To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the plug in the outlet. Do not change the plug in any way.

Troubleshooting

Problem	Possible Cause	Possible Solutions
The appliance does not switch on.	1. The power cord is not firmly plugged into the socket. 2. There's no power in the main supply.	1. Plug in the unit firmly. 2. Check the fuse or cutout switch. Replace fuse or reset the switch. 3. Call authorised service center.
The appliance has weak suction power.	1. The filters are blocked.	1. Switch off the cleaner and disconnect the cleaner from the main power supply. 2. Remove the filter and clean them. 3. Clean the remaining dust inside the dust canister and fitter cone.
The hose or brush does not pick any dust.	1. The hose is choked or there's some blockage in the brush.	1. Switch off the cleaner and disconnect the cleaner from the main power supply. 2. Remove the hose and/or brush. Remove any blockage.

Technical Specifications

Model Name	KENT Crystal Vacuum Cleaner
Model Number	KVC-S1023
Net Weight	2.95kg
Input Power Supply	Single Phase 220 V, AC 50 Hz. 
Max. Vacuum Pressure	18kpa
Noise	≤86dB (A)
Power Cord Length	5m
Maximum Power	850 W

Warranty Card

(For sale through dealer)

Product: KENT CRYSTAL VACUUM CLEANER (KVC-S1023)

Serial No.:.....

CUSTOMER DETAILS:

Customer's Name:

Customer's Address:

Customer Phone No.:

WARRANTY DETAILS:

Invoice Date: Invoice No.:

FOR SERVICE CONTACT:

Service Provider's Name:

Service Provider's Address:

Ph. No.:

Imported and Marketed by:

KENT RO SYSTEMS LTD.

4-B, Toy City, Ecotech III, Greater Noida (W). U.P.-201306.

Ph.: +91-120-2397711

E-mail: service@kent.co.in | Website: www.kent.co.in

Customer Care: 092-789-12345

Terms & Conditions of Warranty

KENT warrants all new products manufactured by it to be free from defects in material and workmanship under normal usage and service from the date of purchase as under:

1. The Warranty period commences from the date of purchase by the first end-user. During this Warranty period of one year, KENT or its Authorized Service Provider (ASP) will replace or repair any part of KENT Crystal Vacuum Cleaner, that in the opinion of KENT or its ASP, would be defective in operation due to faulty material or workmanship (i.e. manufacturing defects) with the exception of consumables such as Filters.
2. The product's plastic body is not covered under Warranty and hence, it must be handled with care to guard against breakage.
3. The original purchaser of the unit can avail services under Warranty at the point of sale, by producing the damaged part(s) along with the original invoice.
4. This Warranty is void if the unit is not operated under normal conditions or according to the instructions given in the manual.
5. Product returned to KENT or its ASP for Warranty examination must be shipped freight prepaid.
6. KENT or its ASP shall not be held liable for claims exceeding the cost of repair of the defects in workmanship.
7. This Warranty Agreement shall not be interpreted to render KENT or its ASP liable for injuries or damages of any kind - direct, consequential or contingent to persons or property.
8. KENT or its ASP shall not be held responsible by representative or buyer for failure to abide by any of the obligations of this Warranty Agreement if such failures are the result of circumstances of Forces Majeures: such as, but not limited to, floods, earthquakes, transportation strikes, labour disputes with outside suppliers or any other conditions beyond the control of KENT or its ASP.
9. KENT or its ASP shall not be held liable for repair or alterations made without prior written approval; for products failures resulting from the lack of proper maintenance.
10. This Warranty Agreement excludes all products/component parts or damage to any part of this Vacuum Cleaner which, in the opinion of KENT or its ASP, have been subjected to misuse; misapplication; negligence; alteration; accident or operation contrary to our instructions, incompatibility with accessories not installed by KENT or its ASP, or that have been repaired with component parts other than those manufactured by or obtained from KENT or its ASP. Damage caused by freezing, flood, fire or Act of God is not covered by this Warranty. In all such cases regular charges will apply. This limited Warranty does not include service to diagnose a claimed malfunction in this unit.
12. KENT reserves the right to alter or improve design and specifications at any time, without any contingent obligations to prospective buyers or owners of the products previously sold.
13. Any disagreements and obligations based upon the purchase of KENT products and thereby imposed on KENT or its ASP shall be governed by and construed according to the laws of INDIA and subject to the jurisdiction of Delhi Courts only.
14. KENT or its ASP assumes no Warranty liability in connection with this Vacuum Cleaner other than that specified herein. This Warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. KENT or its ASP does not authorize any person or representative to assume for them any other obligations on the sale of this KENT Crystal Vacuum Cleaner.
15. Under no circumstances, the liability of KENT or its ASP shall exceed the value of the product.
16. Under no circumstances are the terms mentioned above negotiable and no employee of KENT or its ASP has the authority to supersede them.